



COVID-19 Parent/Carer Survey

Name of Learner: _____
(For completion by parents and carers)

The purpose of this short survey is to gather feedback from our **parents and carers** on:

- The impact of recent changes on their working lives and their wellbeing.
- How well they feel the College is supporting them and responding to the crisis.

The aims are:

1. To provide valuable insight on how people are feeling at this time
2. To provide feedback for how we could better support you during this crisis

Below are the questions which will be asked in the survey.

For the majority of the questions you are presented with a statement and asked to select the response that best indicates how you feel about it. The response options are:

- **SA** – Strongly Agree
- **A** - Agree
- **N** - Neither Agree nor Disagree
- **D** - Disagree
- **SD** – Strongly Disagree

Please place an X in the box applicable and return to college at your earliest convenience.

Thank you for completing this survey.

The College

1	The college is managing the changes resulting from COVID-19 effectively	SA	A	N	D	SD
2	I have confidence in the college's management team to make the right decisions for students in the current environment	SA	A	N	D	SD
3	I believe that the college cares about its learners	SA	A	N	D	SD
4	The college is supporting me during this time of change	SA	A	N	D	SD
5	The college is giving me the help I need to manage my young adult's mental wellbeing effectively	SA	A	N	D	SD

Communication

6	I am being kept well informed about the college's response to COVID-19	SA	A	N	D	SD
7	I am being kept well informed about the impact of COVID-19 on my young adult's education	SA	A	N	D	SD
8	I am being kept well informed about measures the college is/ has taken to keep my young adult safe at college during this time	SA	A	N	D	SD
9	I have access to the support and advice I need from college at this time	SA	A	N	D	SD
10	I know how to contact my young adult's Teacher, the College Principal and Designated Safeguarding Lead	SA	A	N	D	SD

Feeling of Trust

11	I am able to send my young adult in to college with confidence under the new arrangements resulting from COVID-19	SA	A	N	D	SD
12	I feel comfortable discussing my COVID-19 concerns with college	SA	A	N	D	SD

Wellbeing

13	My mental wellbeing has worsened as a result of the impact of COVID-19 on my young adult	SA	A	N	D	SD
14	My young adult's mental wellbeing has worsened as a result of the impact of COVID-19	SA	A	N	D	SD
15	I am able to manage my young adult's mental wellbeing effectively	SA	A	N	D	SD
16	I am reluctant to send my young person to college due to the media coverage on deaths linked to Corona virus in Black, Asian and Minority Ethnic Heritage?	SA	A	N	D	SD

What are we doing well or what could we do better?

17	What could the college do to better support you during the COVID-19 crisis?
18	Is there anything else you wish to add regarding the college's management of the COVID-19 crisis?

Demographics

Is your young adult currently?	In full time care?
	Accessing respite care?
	At home with you full time?
	Other – (please state)

Do you have any other caring responsibilities?	Yes, for one or more children under the age of 18
	Yes, for one or more person over the age of 18
	No
	Prefer not to say

Do you consider yourself to have a disability?	Yes
	No
	Prefer not to say